



# Ikemefuna Eke

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**Website:** <https://ikemefunaekeportfolio.netlify.app/> | **Website:**

<https://github.com/IkemefunaEke> | **LinkedIn:**

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**Address:** Stefana Pierńkowskiego 5 Warszawa, Apartment 111, 02-668, Warsaw, Poland (Home)

## ABOUT ME

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I am a highly motivated and detail-oriented Front-End Developer with a strong foundation in Computer Engineering. My specialisation was Web Technologies and I have a passion for coding. In University I demonstrated my ability to learn new technologies quickly and work effectively both independently and as part of a team. I am eager to contribute to the development of innovative Front-end software solutions and IT-related fields. In the future, I aspire to be a FullStack Developer

## WORK EXPERIENCE

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11/2019 – 13/03/2020 Warsaw, Poland

### GAME TESTER TESTRONIC

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- Played games and tried creating scenarios to see if game gets broken.
- Checked for errors, glitches and bugs before games are released.
- Reported bugs by creating bug reports.
- Used JIRA and incorporated of Agile Methodology.
- Worked together as a Team.
- Communicated in English.

01/2021 – 07/2021 Warsaw, Poland

### CUSTOMER SERVICE REPRESENTATIVE FOUNDEVER / SQUARE

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- Fluent English skills in dealing with American and British Customers.
- Provided support for hardware and software created by Square.
- Assisted clients with POS systems and how to collect payments.
- Educated clients and helped with financial issues and financial transactions like chargeback disputes, canceling purchases, refunds, frozen accounts,.etc.
- Team work.
- Selling and suggesting Square's financial products and services.
- Assisted clients with basic e-commerce in Weebly and website building.

07/2021 – 07/2022 Warsaw, Poland

### 1ST LEVEL SUPPORT DIEBOLD NIXDORF

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- Provided support to users of Diebold Nixdorf Software and hardware.
- Handled Clients queries on Call and by email in English.
- Troubleshoot printers, scanner, petrol pumps and Terminals.
- Used Oracle E-Business Suite to handle and manage tickets/customer.
- Used Excel to manage clients details and collect retail items for customers.
- Used PowerShell and Terminal to troubleshoot connections and performed system sensitive commands and applications.
- Linux/Ubuntu

07/2022 – CURRENT Warsaw, Poland

### APPLICATION SUPPORT SPECIALIST FLAIRSTECH

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- Provided support to customers who use a customer data platform program provided by Upland called BlueVenn.
- Queried databases to get specific information using T-SQL script in SSMS.
- Connected Remotely to customers computer using Remote Desktop Manager.
- Used Shell scripts in PowerShell to test connection speeds/stability, logs and run system tasks.
- Reported XML setup details, editing and drafting technical specifications based on the specific Project Documentation.

- Used Zendesk ticketing system to get and respond to inquiries from customers.
- Used Outlook to communicate internally and to discuss handling and management of customer cases.

## EDUCATION AND TRAINING

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10/2019 – 05/2023 Warsaw, Poland  
**BACHELORS DEGREE** Vistula University

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## LANGUAGE SKILLS

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Mother tongue(s): **ENGLISH** | **SHONA**

## ADDITIONAL INFORMATION

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### JOB-RELATED SKILLS

#### Job-related skills

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- Microsoft 365 apps like Excel, Outlook, PowerPoint, SharePoint, and Word.
- Experience working in an ever-changing dynamic environment and delivering solutions to clients under pressure.
- Experience using SAP and Salesforce.
- Experience working with many people of different backgrounds.
- Great writing, reading, and speaking skills
- Experience working in the Customer Service Sector and the Financial Sector (Square).
- Linux/ Ubuntu
- Web development and I understand XML and HTML 5.
- Fully understand S.E.O (Search Engine Optimisation) and know Semantic HTML tags.
- Experience designing websites using Figma for UX.
- Experience using Atlassian products including Jira, Jira Service Management, and Confluence.
- Proficient with Content Management systems like Drupal and WordPress.
- Experience and actively using Git and GitHub.
- I can be independent and self-driven but I also work well in teams and have an Agile Mindset.
- Good knowledge of Bash and PowerShell.
- SQL and TSQL experience in SQL Manager for Oracle and SSMS.
- Experienced and have a great understanding of CSS3, J Query, JavaScript(ES6), Python, and C#.
- Knowledge of responsive design principles and mobile-first development.
- Experienced with CSS pre-processors like Sass and CSS frameworks like Bootstrap.
- Junior Knowledge of JavaScript libraries like React and am learning Redux.
- Google Analytics / Google Tag Manager

### PROJECTS

#### Photography Portfolio

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I created a website for a photographer who wanted a platform show his best photographs. I implemented a form to enabling clients to reach out and book appointments, with the submissions being sent directly to his email. I used Porkbun for domain naming and hosting.

Link <https://masiriimages.com/>

#### Web Portfolio

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I designed a Website as a portfolio for my skills using Sass, JavaScript HTML. It includes JS fundamentals like DOM Manipulation arrow functions. It is fully responsive and is deployed on the internet.

Link <https://ikemefunaekeportfolio.netlify.app/>

#### C# Unity Engine Game

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I created a Game Stick Streaker using the Unity Engine and with no assets. I designed the characters using Piskel and wrote the C# code in Visual Studio.

Link <https://github.com/IkemefunaEke>

#### PHP Website

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I experimented with PHP in the XAMPP environment and created a website in PHP that allows the user to login and logout and have a personalised page appear to them based and the account that is signed in. The password was encrypted and stored in database in MySQL

Link <https://github.com/IkemefunaEke>

## CERTIFICATION

### Responsive Web Design Certificate

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Link <https://www.freecodecamp.org/certification/fccea9a9b8f-a789-4604-ac5d-ac74d4e58e84/responsive-web-design>

### JavaScript Algorithms and Data Structures Certificate

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Link <https://www.freecodecamp.org/certification/fccea9a9b8f-a789-4604-ac5d-ac74d4e58e84/javascript-algorithms-and-data-structures>

10/2019 – 05/2023

### Diploma / Bachelors Degree

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I graduated from Vistula University with a Diploma in the field of **Computer Science** in the discipline of **Information and Communication Technology** of the **Practical** profile in the **Full Time** mode of study with a grade of: **Dobry Plus/ Very Good** and on (date) **7th April 2023** I obtained the professional of **INŻYNIER/ENGINEER**.

07/2023 – 07/2026

### Advanced Google Analytics

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Awarded for successfully completing the course Advanced Google Analytics

Link <https://analytics.google.com/analytics/academy/certificate/TE9u5tXCSG6VLUDIZaw8LA>

07/2023 – 07/2026

### Google Tag Manager Fundamentals

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Awarded for successfully completing the course Google Tag Manager Fundamentals.

Link <https://analytics.google.com/analytics/academy/certificate/T6EsOOxkQJWv5P2WBy9a8Q>

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